



Andrew Jackson Solicitors LLP.

Andrew Jackson
Solicitors LLP

Sharing a desire to provide a comprehensive and proactive service.

COMPANY NAME

Andrew Jackson Solicitors

The Company

With multiple offices across the Yorkshire and Humber region, Andrew Jackson Solicitors LLP have a long and enviable history of delivering advice to businesses and individuals.

INDUSTRY

Legal

Objective

In late 2010, following an in-depth review of Andrew Jackson Solicitors' print and document management processes, IT@Spectrum identified a number of areas within the firm where considerable costs savings could be made. Print spend was difficult to control, an office-move was being planned and countless man-hours were spent filing documents into the firm's Case Management system.

LOCATION

Yorkshire & Humber

Challenges

- Requirement to reduce the number of desktop printers and ensure management of entire fleet
- Need to manage usage across all devices
- Strong relationship management required
- Need to reduce wastage

WEBSITE

www.andrewjackson.co.uk



Improved efficiency of print/copy/scan fleet



99 trees saved in the first year alone

As experts in law since 1874, Andrew Jackson Solicitors continue to grow and strive for ways in which they can provide a better service to their clients.

The Solution

After conducting a thorough print audit at Andrew Jackson's Solicitors former offices, IT@Spectrum proposed a range of print and information management solutions geared towards saving considerable costs and improving efficiency throughout the business. Initially, with the installation of brand new Canon multi-functional devices, we were able to introduce software that allowed the business to control colour prints, manage double-sided printing, track usage and eliminate wastage. In the first year alone, we reduced print volumes from 2.8 million prints down to just 1.9 million – a huge reduction amounting to 1600 reams of paper that resulted not only in costs savings but also had a considerable positive environmental impact.

In a further effort to improve efficiency and eliminate external spend, IT@Spectrum have integrated a variable data printing solution enabling the firm to internally print correspondence and overlay multiple letterhead templates – eliminating the need to buy-in pre-printed stationary.

Finally, our eCopy software allows users to scan paper documents into the Canon devices and send the scans directly into the relevant case file using case-specific metadata – yet another time-saving initiative that has transformed the administrative processes throughout the firm.

Each of the above solutions was implemented in the firm's former offices and planned in a way that allowed us to resite the devices to their state-of-the-art new offices with a seamless transition and no downtime.



Prints saved per year



Closely managed account to meet ongoing needs

"Before making any recommendations, IT@Spectrum worked hard to get under the skin of our organisation and understand what needed improving and how best to do it."