



Ideal Heating.



COMPANY NAME

Ideal Boilers

INDUSTRY

Manufacturing

FOUNDED

1905

LOCATION

Hull

WEBSITE

www.idealheating.com

Seeing what's under the surface of the company's data.

The Company

Ideal Heating can trace its heritage back over 100 years and operates in both the domestic and commercial heating markets employing over 500 people.

Objective

Ideal wanted to create cost savings on its reporting of business information. Their existing system was far from user-friendly and the Board had become frustrated at the levels of service from the previous provider. Ideal therefore wanted a more intuitive system that could be backed by outstanding levels of service.

Challenges

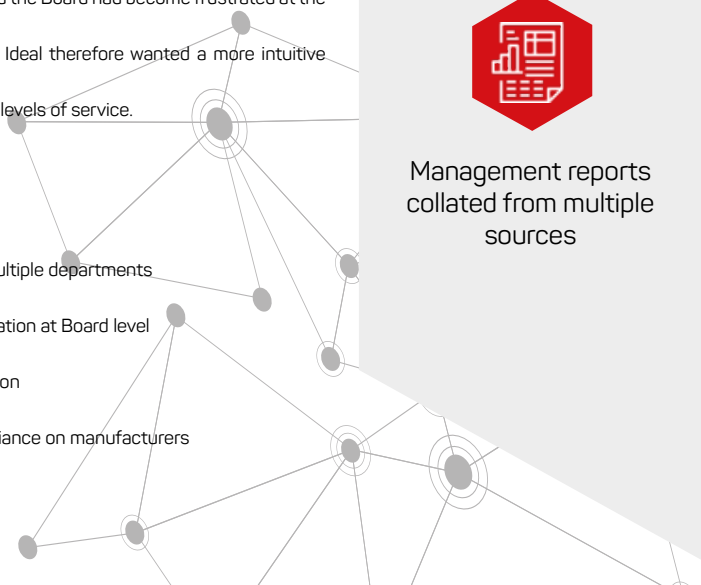
- Need to visualise information across multiple departments
- Improve quality of management information at Board level
- Need a more reliable and intuitive solution
- Require in-house training to prevent reliance on manufacturers



Visualisation of crucial information



Management reports collated from multiple sources



As a modern, forward-thinking brand, Ideal recognises the need to obtain information quickly and gain better insights into the performance of its business.

The adoption of innovative technology and working practices is second nature to Ideal. That's why collaboration with IT@Spectrum was the right choice when it came to improving efficiency and gaining business insights.

The Solution

Through integration with Ideal's existing SAP system, IT@Spectrum have revolutionised the way the business gathers and visualises crucial information.... information that would normally be lost within a sea of spreadsheets, ERP's and accounts systems. Unhappy with their existing Business Intelligence software, Ideal engaged with IT@Spectrum to introduce a ground-breaking alternative that can now be used to quickly create informative dashboards, pulling information from multiple sources across this vast business. The intuitive solution that has been implemented allows the Ideal Board to see top level KPI's on performance across the business, with the ability to drill down into each department, whether it be production, logistics, finance, sales, or marketing. On an ongoing basis, IT@Spectrum manage and maintain this solution that has truly put Ideal in control of their data, also directly providing user training when necessary.



Intuitive and reliable
Business Intelligence tool



Integration with
existing systems

"IT@Spectrum have always conducted business with such a professional approach, from our initial meetings throughout development, training and support. It is reassuring we have such a great partner and I look forward to working closely with teams at IT@Spectrum during 2017 and beyond."